

HILLINGDON STREET ANGELS - ROLE PROFILE

Role Title:	Street Angel
Reporting To:	Team Leader
Responsible For:	Reaching out with the love of God to those people out late at night.
Main Purpose of the Role:	Working in partnership with the Metropolitan Police and the London Borough of Hillingdon, Street Angels will work in small groups engaging with people on the streets to care, listen, dialogue and offer practical help in a selfless and non-judgemental manner.
Location:	Uxbridge Town Centre

DUTIES AND RESPONSIBILITIES

- Prepare for an evening's work with other volunteers through attending a team briefing and prayer.
- Wear official clothing to clearly identify self as a Street Angel and carry the appropriate equipment.
- Engage with people where they are on the streets.
- Provide a non-judgemental approach to addressing people's needs.
- Deliver service to highest ethical and legal standards. Honesty, fairness and sincerity must underpin all activities that are undertaken.
- On the streets, maintain contact with the group at all times.
- Clearly document all conversations, actions and events providing as much detail as is necessary.
- Listen and follow what the Team Leader instructs.
- Attend debriefing and prayers at end of the night.

PRINCIPLE CONTACTS

Management Board, Street Angels' Co-ordinator, other volunteer Street Angels, Metropolitan Police.

CONDITIONS AND EXPERIENCE

- Must be committed to Christian fellowship.
- Must have been a member of a church for at least a year.
- Must agree to and uphold all of Hillingdon Street Angel's values.
- Must be over 18 years old.
- Should be willing to commit to working one weekend night per month.
- Commit to attending all relevant training courses.
- Must agree to Hillingdon Street Angels' working practices and comply with all health and safety procedures.

SKILLS AND VALUES REQUIRED FOR THE ROLE

- Excellent listening skills.
- Caring and helpful nature.
- Good communication ability including good written and oral skills.
- Take personal responsibility.
- Person of integrity and honesty.

KEY METRICS

- Initial Street Angels' team to be between 16 and 20 volunteers.
- Groups of 3 to 4 people will work on the streets one weekend night per week. Each volunteer will be expected to work at least one night per month.
- Volunteers will work between 10pm and 4am.
- Three training sessions and 2 induction evenings will be provided to volunteers plus ongoing targeted

courses to support the role.